



Like many of you, we have spent the last few weeks learning about COVID-19 and how it is impacting our community, country and world.

Fleetwood Bank's main objective is the safety and well-being of our customers and employees. We encourage you, along with our employees, to learn how to protect yourself and be prepared for the spread of coronavirus. With that in mind, we have made several moves in our business in response to COVID-19.

We have educated our employees on best practices to help minimize the spread of the virus. We highly recommend that all employees and customers take the following precautionary steps and follow the guideline given by the Center for Disease Control and World Health Organization:

- If you are ill, please stay home.
- Clean hands often with an alcohol-based hand sanitizer that contains at least 60-95% alcohol, or wash hands with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Routinely clean all frequently touched objects and surfaces.
- Suspend all unnecessary travel.

Fleetwood Bank has a Disaster Recovery & Incident Response Plan and Business Continuity Plan that we use to manage through emergency situations, including pandemics. At this time, our offices remain open and ready to meet your banking needs. However, please remember that we also have a variety of ways for you to access your accounts without visiting us in person. Our Online Banking and Mobile Banking products allow you to access your accounts remotely anytime, anywhere. In addition, you can stop by a Fleetwood Bank ATM to obtain cash, make deposits, check balances and transfer funds.

We are committed to delivering our services and support to our customers without interruption. We are confident that we are taking the right steps to ensure that process. As we continue to monitor the situation closely, we promise to do all we can to protect you and our employees.

Thank you for being a loyal Fleetwood Bank customer.